



THE PEACHTREE®
LIMITED WARRANTY

Subject to the conditions, exclusions and limitations that follow, the manufacturer of PEACHTREE products, PEACHTREE Doors and Windows, Inc. ("PEACHTREE") warrants PEACHTREE products to be free from defects in material and workmanship as follows:

Insulated Glass Hermetic Seal – Twenty Years

PEACHTREE warrants that the insulated glass only, if any, in PEACHTREE products shall be free from failure of the hermetic seal for a period of TWENTY (20) YEARS from the date of manufacture.

Should there be such failure of the air seal within the warranty period, PEACHTREE shall provide either a replacement piece of insulated glass or a sash glazed with insulated glass, at its discretion, delivered to the original point of purchase, or, if it is shipped direct to a customer, normal shipping and handling charges will apply. The customer will be responsible for installation and replacement of the glass. PEACHTREE will not be responsible for repairing, refinishing or similar activities involved in the installation and replacement of glass.

For the first ten (10) years from the date of manufacture, no charge will be made for providing replacement glass or a sash glazed with insulated glass. Thereafter, up to 20 years, the customer will be charged for fifty percent (50%) of the then current list price.

This warranty does not apply to, and PEACHTREE will not be liable for, glass cracking, shattering, breaking, or scratching, however caused, and it will not apply to any installations where loading applied to the unit could be expected to exceed the structural performance rating of the unit without prior written approval of design by Peachtree. This warranty also will not apply to any installations at an altitude over 3,500 feet above sea level unless breather tubes have been installed. Insulated units for installations at an altitude over 3,500 feet, or any glass having breather tubes, will not be argon filled.

The effectiveness of an inert gas is not warranted.

Condensation on windows and any related water damage, which occurs as the natural result of humidity within the property or changes in the interior/exterior temperatures, does not indicate a defect and is not covered by this warranty. .

Vinyl Main Frame And Vinyl Sash – Twenty-Five Years

PEACHTREE warrants the vinyl main frame and vinyl sash on the Peachtree 300 Series products to be free from defects in material and workmanship for a period of TWENTY-FIVE (25) YEARS from the date of manufacture. All other parts, excluding insulated glass, on Peachtree 300 Series products are warranted to be free from defects in material and workmanship for a period of TEN (10) YEARS from the date of manufacture.

Fiberglass Clad Windows and

Aluminum Clad Windows And Doors – Ten Years

Primed Wood (Unclad) Windows And Doors - One Year

PEACHTREE warrants that its fiberglass clad windows and aluminum clad windows and doors, and all parts thereof, excluding insulated glass, shall be free from defects in material and workmanship for a period of TEN (10) YEARS from the date of manufacture. PEACHTREE warrants that its primed wood (unclad) windows and doors, and all parts thereof, excluding operating hardware and insulated glass, shall be free from defects in material and workmanship for a period of ONE (1) YEAR from the date of manufacture.

Textured Panel Fiberglass Doors – Limited Lifetime

PEACHTREE warrants that its textured fiberglass door system, excluding hardware and insulated glass, shall be free from defects in material and workmanship for as long as the original owner owns the structure into which the door is installed.

Smooth Panel Fiberglass Doors – Twenty-Five Years

PEACHTREE warrants that its smooth fiberglass door system, excluding hardware and insulated glass, shall be free from defects in material and workmanship for a period of TWENTY-FIVE (25) YEARS from the date of manufacture.

Steel Panel Doors (24-Gauge) – Twenty Years

PEACHTREE warrants that its steel panel door system, excluding hardware and insulated glass, shall be free from defects in material and workmanship for a period of TWENTY (20) YEARS from the date of manufacture.

BASIX Steel Panel Doors (26-Gauge) – Two Years

PEACHTREE warrants that its BASIX steel panel door system, excluding hardware and insulated glass, shall be free from defects in material and workmanship for a period of TWO (2) YEARS from the date of manufacture.

All Hardware – Ten Years

PEACHTREE warrants that all window and door hardware shall be free from defects in material and workmanship for a period of TEN (10) YEARS from the date of manufacture. This includes hinges, operating hardware, multi-point locking systems, dead-bolt and latch systems, shoot-bolts, handles and escutcheon plates.

For any window or door system, or any hardware part thereof determined by PEACHTREE to contain defects in material or workmanship, PEACHTREE, will at its option, repair the product or part of product at no charge, or provide replacements at no charge, or refund the original purchase price of the product or part of product. Decisions as to whether to repair, replace, or refund shall be made by PEACHTREE, in its sole discretion.

Manufacturer Applied Finishes

The exterior finish applied to Peachtree's fiberglass clad window is warranted to be free from defects in material and workmanship and to not crack, pit, corrode, peel, blister or flake for twenty (20) years from the date of manufacture. No other warranty (express or implied) is provided with respect to finishes applied by PEACHTREE.

General Provisions

PEACHTREE makes no warranties which cover installation of units in a sloped or non-vertical position, discoloration of non-visible parts, or failures or operating difficulties due to accident, acts of God, abuse, misuse, alteration, misapplication, faulty building construction or design, exposure to the elements, improper or insufficient handling, storage, installation, maintenance or service including, but not limited to, obstruction of weep holes. Also excluded from the above warranties are failures or operating difficulties resulting from use of expanding foam insulation or incompatible sealant or cleaning agent, exposure to corrosive, unusual, harmful or aggressive substances, fumes or condensates (including exposure within 2 miles of salt water), subjection to abnormal stress from localized application of heat, excessive vibration or movement of buildings or foundations or to other abnormal physical stress or use in ships, boats, watercraft vehicles, trailers, campers, saunas, swimming pools, greenhouse enclosures or other high humidity areas. Selection and purchase of PEACHTREE products which conform to all applicable building codes and local ordinances is the sole responsibility of the architect, building contractor or homeowner and PEACHTREE assumes no responsibility for compliance or for calculation and design of support mullions, structural support, or flashing required for installation. Consult with your local building code officials and/or a qualified contractor, architect or engineer for specific requirements.

Painting or staining of vinyl parts or weatherstrip of PEACHTREE products will void any warranty with respect to the related window or door product.

This warranty applies only to the owner of the structure at the time the product is first installed and is nontransferable.

Screens are to keep insects out. They will not prevent people from falling out or break-ins.

The warranties provided herein shall not apply when PEACHTREE is furnishing products or parts in a size which is greater in width or greater in height than the largest standard size shown for that species in PEACHTREE'S printed price catalog for PEACHTREE products, nor does it apply to any products or parts installed in a structure that does not permit appropriate drainage of moisture such as an exterior insulation and finish system or synthetic stucco without a properly engineered drainage system. In these cases, there shall be no warranty of any kind, whether implied or otherwise.

Replacement product and parts will be the closest equivalent current product or part and may not match the original. Replacements will be delivered to the original point of purchase, with no shipping charges.

If shipment of replacement product or parts direct to the customer is requested, normal shipping and handling charges will apply. In cases relating to hardware, the customer will be invoiced for the replacement hardware at the list price and appropriate credit will be issued when the defective hardware has been returned to Peachtree. Supplying replacement products or parts shall not extend the time period of the warranty and the replacement product or part shall be warranted only to the extent of the un-expired portion of the warranty period on the originally purchased product or part.

This warranty applies only to products finished, installed and operated in accordance with PEACHTREE'S instructions.

PEACHTREE will not, under any circumstances, be responsible for installation, repainting, refinishing or other similar activities necessary to complete any replacement. It will be the customer's responsibility for installation, repainting, refinishing or other similar activities necessary to complete any replacement.

PEACHTREE may require proof of the date of purchase of any product, so you should retain your sales slip or invoice.

Weathering is normal and does not indicate a product defect and therefore is not covered by this warranty.

Air or water infiltration of an outswinging French door with PEACHTREE'S handicap sill option is not a product defect. Warping of a door shall not be deemed to be a product defect unless the warping is in the door panel itself and then only if the warping is more than one quarter inch.

The amount of warp shall be determined by placing a taut wire or string or straightedge across the face of the installed door panel thought to be concave and measuring the amount of warp at the point of the greatest distance between the bottom of such wire, string or straightedge and the face of the door panel. PEACHTREE may, at its option, defer action on a warping claim for a period of not more than one (1) year from the date of the claim to permit the door panel to adjust to temperature and humidity in its installed position. PEACHTREE does not warrant any swing patio door with a rough opening height of greater than 6' 11" against warping or air or water infiltration unless PEACHTREE'S multi-point lock system is used with the door.

Natural variations in color or texture of woods are not defects. We suggest that all millwork be inspected upon arrival and before installation and finishing. A good quality top coat of paint, sealer or varnish must be applied to all exposed wood surfaces. The top coat should be applied as recommended by the paint manufacturer. This warranty will not apply if a good quality top coat is not applied within thirty (30) days after purchase. It is the customer's responsibility to properly care for and protect woodwork against moisture or excessive dryness. This warranty will not apply if the woodwork is not so protected.

The Peachtree Limited Warranty does not cover:

- a. PEACHTREE products that are installed with parts (whether manufactured by PEACHTREE or by others) that have not been approved by PEACHTREE for installation with that product.
- b. PEACHTREE products that are stacked or mulled with half circles, direct-sets or transoms manufactured by others.

The performance of windows and doors may be affected by factors beyond PEACHTREE'S control, such as handling and installation, construction details of the building, exposure conditions, maintenance, normal wear and tear, migration of inert gas and the like. Ratings (for example, R- or U-values, infiltration tests, etc.) are for comparison purposes only. While PEACHTREE products are manufactured to meet or exceed published ratings, it is not possible to guarantee that they will meet or exceed those ratings after they have been installed, and this is specifically excluded from this warranty.

THE EXPRESS WARRANTIES SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY AND ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL SUCH OTHER WARRANTIES, TO THE EXTENT PERMITTED BY LAW, ARE HEREBY DISCLAIMED AND EXCLUDED BY PEACHTREE. ANY IMPLIED WARRANTIES WHICH ARE NOT EXCLUDED HEREBY DUE TO OPERATION OF LAW ARE LIMITED IN DURATION TO THE PERIOD OF COVERAGE OF THE EXPRESS WARRANTY PROVIDED HEREIN FOR THE PRODUCT WARRANTED. THE REMEDIES SET FORTH ABOVE ARE THE SOLE AND EXCLUSIVE REMEDIES PROVIDED HEREUNDER, AND PEACHTREE SHALL NOT BE LIABLE FOR COSTS OF SHIPPING, APPLICABLE TAXES OR ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, THE PAYMENT OF ANY COSTS OR EXPENSES OF DISASSEMBLY, REMOVAL OR REINSTALLATION OF ANY PRODUCT OR PART, INCLUDING, WITHOUT LIMITATION, THE INSULATED GLASS, ANY COSTS OR EXPENSES RELATING TO PAINTING, STAINING OR ANY OTHER ACTIVITY NECESSARY IN FINISHING THE REINSTALLATION, OR DAMAGE OR LOSS TO OTHER PROPERTY.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation on the duration of any implied warranties not excluded hereby due to the operation of law, may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the exclusion of incidental and consequential damages may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

NO DISTRIBUTOR, SALESPERSON, DEALER, RETAILER OR OTHER REPRESENTATIVE OF PEACHTREE® PRODUCTS HAS THE AUTHORITY TO ALTER OR CHANGE THESE WARRANTIES OR TO MAKE ANY OTHER WARRANTY EITHER ORALLY OR IN WRITING.

To make a claim under The PEACHTREE® Limited Warranty you must contact the contractor who installed the product or the Peachtree® distributor or dealer from whom the product was purchased, or, if these persons are not known, contact:

PEACHTREE® Warranty Customer Service
880 South View Drive
Mosinee, WI 54455

Please provide the following information:

- a. Your name, address, and telephone number.
- b. A description of the product for which the claim is being made.
- c. The date the product was purchased (or approximate date if exact date is not known).
- d. The name of the Peachtree dealer/distributor from whom the product was purchased (if known).
- e. The nature of the product complaint.
- f. The coded information as stamped on the spacer between the panes of glass.

Effective 6/1/08